July 29, 2020

# **RAYMOND JAMES**

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#### RAYMOND JAMES FINANCIAL REPORTS THIRD QUARTER FISCAL YEAR 2020 RESULTS

- Quarterly net revenues of \$1.83 billion, down 5% compared to the prior year's fiscal third quarter and 11% compared to the preceding quarter
- Quarterly net income of \$172 million, or \$1.23 per diluted share, down 34% compared to net income in the prior year's fiscal third quarter and up 2% over the preceding quarter
- Record quarterly net revenues and pre-tax income in the Capital Markets segment driven by record fixed income results
- Private Client Group assets in fee-based accounts of \$443.0 billion, up 11% over the prior year's fiscal third quarter and 16% over the preceding quarter
- Record number of Private Client Group financial advisors of 8,155, net increases of 251 over June 2019 and 7 over March 2020

ST. PETERSBURG, Fla – Raymond James Financial, Inc. (NYSE: RJF) today reported net revenues of \$1.83 billion and net income of \$172 million, or \$1.23 per diluted share, for the fiscal third quarter ended June 30, 2020. The 5% decline in quarterly net revenues compared to the prior year's fiscal third quarter was largely driven by the impact of lower short-term interest rates on both net interest income and Raymond James Bank Deposit Program ("RJBDP") fees from third-party banks. The 11% sequential decline in quarterly net revenues was primarily due to both lower short-term interest rates and lower asset management and related administrative fees, which are primarily based on Private Client Group assets in fee-based accounts at the beginning of the quarter.

The 34% decline in quarterly net income compared to the prior year's fiscal third quarter was largely due to the bank loan loss provision of \$81 million during the quarter compared to a \$5 million benefit in the prior year's fiscal third quarter. Despite a sequential decline in quarterly pre-tax income, net income increased 2% sequentially as significant non-taxable gains in the corporate-owned life insurance portfolio reduced the effective tax rate to 13.1% for the quarter compared to 29.3% in the preceding quarter.

For the first nine months of the fiscal year, record net revenues of \$5.91 billion increased 3% and earnings per diluted share of \$4.33 declined 18% compared to the first nine months of fiscal 2019. The Private Client Group, Capital Markets and Asset Management segments generated record net revenues during the first nine months of the fiscal year.

"Our highest priority during the COVID-19 crisis continues to be the health and safety of our associates and advisors. Our team has persevered through the many changes and uncertainties over the past few months to continue providing excellent service to advisors and clients," said Chairman and CEO Paul Reilly. "While financial advisor transitions were initially disrupted by the crisis, particularly for our employee affiliation as offices were closed, recruiting activity is now strong for all of our affiliation options, facilitated by our significant technology investments over the past several years. Although lower interest rates have negatively affected our financial performance, the record results generated in our fixed income business during the quarter highlight the benefit of having diverse and complementary businesses."

#### **Segment Results**

#### Private Client Group

- Quarterly net revenues of \$1.25 billion, down 8% compared to the prior year's fiscal third quarter and 16% compared to the preceding quarter
- Quarterly pre-tax income of \$91 million, down 35% compared to the prior year's fiscal third quarter and 46% compared to the preceding quarter
- Private Client Group assets under administration of \$833.1 billion, up 6% over June 2019 and 14% over March 2020
- Private Client Group assets in fee-based accounts of \$443.0 billion, up 11% over June 2019 and 16% over March 2020
- Record number of Private Client Group financial advisors of 8,155, net increases of 251 over June 2019 and 7 over March 2020
- Clients' domestic cash sweep balances of \$51.9 billion, up 36% over June 2019 and down 2% compared to March 2020

Quarterly net revenues declined 8% compared to the prior year's fiscal third quarter predominantly due to lower RJBDP fees from third-party banks, a decline in net interest income and lower brokerage revenues. The 16% sequential decline in quarterly net revenues was attributable to the aforementioned items as well as lower asset management and related administrative fees, which were primarily based on the Private Client Group assets in fee-based accounts at the beginning of the quarter. As assets in fee-based accounts are billed on balances at the beginning of the quarter, the 16% sequential increase during the fiscal third quarter will positively impact asset management fees in the fiscal fourth quarter.

While clients' domestic cash sweep balances remained relatively stable from the prior quarter, the average yields earned on RJBDP balances at third-party banks were negatively affected by the Federal Reserve's interest rate cuts in March 2020.

"While recruited production increased sequentially, the net addition of both experienced financial advisors and trainees was negatively impacted by the COVID-19 crisis. As home office visits for prospective advisors have transitioned to virtual meetings, advisor recruiting activity has continued to recover and the pipeline remains solid across all affiliation options," said Reilly. "Near-zero interest rates continue to be a headwind for results in the Private Client Group segment, but the 16% sequential increase of assets in fee-based accounts should boost asset management fees in the fiscal fourth quarter."

#### **Capital Markets**

- Record quarterly net revenues of \$323 million, up 29% over the prior year's fiscal third quarter and 11% over the preceding quarter
- Record quarterly pre-tax income of \$62 million, up 158% over the prior year's fiscal third quarter and 121% over the preceding quarter
- Quarterly brokerage revenues of \$166 million, up 60% over the prior year's fiscal third quarter and 28% over the preceding quarter

The record results were primarily driven by higher fixed income brokerage revenues and debt underwriting revenues, which more than offset lower M&A revenues.

"The fixed income business generated record revenues and pre-tax income during the quarter, driven by a high level of client activity, which has continued thus far in July," said Reilly. "M&A revenues were negatively impacted by economic uncertainty and decreased activity across the industry; however, clients remain engaged in evaluating opportunities."

#### Asset Management

- Quarterly net revenues of \$163 million, down 8% compared to the prior year's fiscal third quarter and 11% compared to the preceding quarter
- Quarterly pre-tax income of \$60 million, down 8% compared to the prior year's fiscal third quarter and 18% compared to the preceding quarter
- Financial assets under management of \$145.4 billion, up 2% over June 2019 and 13% over March 2020

The growth in financial assets under management was primarily attributable to the increase in the equity markets, as the S&P 500 index appreciated 20% during the quarter, which was partially offset by net outflows for Carillon Tower Advisers.

#### **Raymond James Bank**

- Quarterly net revenues of \$178 million, down 17% compared to the prior year's fiscal third quarter and 15% compared to the preceding quarter
- Quarterly pre-tax income of \$14 million, down 90% compared to the prior year's fiscal third quarter and flat with the preceding quarter
- Net loans of \$21.2 billion, up 3% over June 2019 and down 3% compared to March 2020
- Agency-backed securities portfolio of \$5.6 billion, up 90% over June 2019 and 32% over March 2020
- Net interest margin ("NIM") of 2.29% for the quarter, down 108 basis points compared to the prior year's fiscal third quarter and 73 basis points compared to the preceding quarter

Net revenues for the third quarter declined 17% compared to the prior year's fiscal third quarter and 15% sequentially as higher average loan balances were offset by a lower net interest margin. The Bank's NIM declined 73 basis points during the quarter to 2.29%, mainly due to the significant decline in LIBOR. The quarterly loan loss provision of \$81 million declined 26% from the prior quarter. While nonperforming assets declined, net charge-offs in the quarter were \$72 million, including \$61 million related to proactive sales of corporate loans during the quarter. Allowance for loan losses as a percent of total loans increased to 1.56% from 1.47% in the preceding quarter.

"During the quarter, we opportunistically sold approximately \$355 million of corporate loans associated with industries we believe are most vulnerable to the COVID-19 crisis, resulting in higher net charge-offs in the quarter," said Reilly. "Given the high degree of uncertainty associated with the COVID-19 pandemic, we plan to continue selectively selling corporate loans in the secondary market to further reduce exposure to certain sectors."

#### <u>Other</u>

Share buybacks have been suspended since mid-March and \$537 million remains available under the Board's previously-disclosed repurchase authorization. At the end of the quarter, the total capital ratio was 26.0% and the tier 1 leverage ratio was 14.5%, well above the regulatory requirements.

A conference call to discuss the results will take place tomorrow morning, Thursday, July 30, at 8:15 a.m. ET. The live audio webcast and the presentation, which management will review on the call, will be available at www.raymondjames.com/investor-relations/financial-information/quarterly-earnings. For a listen-only connection to the conference call, please dial: 800-754-1382 (conference code: 21966467). An audio replay of the call will be available at the same location until October 30, 2020.

#### About Raymond James Financial, Inc.

Raymond James Financial, Inc. (NYSE: RJF) is a leading diversified financial services company providing private client group, capital markets, asset management, banking and other services to individuals, corporations and municipalities. The company has approximately 8,200 financial advisors. Total client assets are \$877 billion. Public since 1983, the firm is listed on the New York Stock Exchange under the symbol RJF. Additional information is available at www.raymondjames.com.

#### **Forward-Looking Statements**

Certain statements made in this press release may constitute "forward-looking statements" under the Private Securities Litigation Reform Act of 1995. Forward-looking statements include information concerning future strategic objectives, business prospects, anticipated savings, financial results (including expenses, earnings, liquidity, cash flow and capital expenditures), industry or market conditions, demand for and pricing of our products, acquisitions and divestitures, anticipated results of litigation, regulatory developments, and general economic conditions. In addition, words such as "plans" and future or conditional verbs such as "will" and "should," as well as any other statement that necessarily depends on future events, are intended to identify forward-looking statements. Forward-looking statements are not guarantees, and they involve risks, uncertainties and assumptions. Although we make such statements based on assumptions that we believe to be reasonable, there can be no assurance that actual results will not differ materially from those expressed in the forward-looking statements. We caution investors not to rely unduly on any forward-looking statements and urge you to carefully consider the risks described in our filings with the Securities and Exchange Commission (the "SEC") from time to time, including our most recent Annual Report on Form 10-K and subsequent Quarterly Reports on Form 10-Q, which are available at www.raymondjames.com and the SEC's website at www.sec.gov. We expressly disclaim any obligation to update any forward-looking statement in the event it later turns out to be inaccurate, whether as a result of new information, future events, or otherwise.

#### Summary results of operations

	 1	hree	months ende		% change from		
\$ in millions, except per share amounts	une 30, 2020		June 30, 2019		March 31, 2020	June 30, 2019	March 31, 2020
Net revenues	\$ 1,834	\$	1,927	\$	2,068	(5)%	(11)%
Pre-tax income	\$ 198	\$	342	\$	239	(42)%	(17)%
Net income	\$ 172	\$	259	\$	169	(34)%	2%
Earnings per common share: (1)							
Basic	\$ 1.25	\$	1.84	\$	1.22	(32)%	2%
Diluted	\$ 1.23	\$	1.80	\$	1.20	(32)%	3%

	Nine months ended						
\$ in millions, except per share amounts Net revenues		June 30, 2020			% change		
	\$	5,911	\$	5,717	3%		
Pre-tax income	\$	796	\$	1,021	(22)%		
Net income	\$	609	\$	769	(21)%		
Earnings per common share: <sup>(1)</sup>							
Basic	\$	4.41	\$	5.42	(19)%		
Diluted	\$	4.33	\$	5.30	(18)%		

# Consolidated Statements of Income (Unaudited)

	т	hree months end	ed	% change from		
in millions, except per share amounts	June 30, 2020	June 30, 2019	March 31, 2020	June 30, 2019	March 31, 2020	
Revenues:						
Asset management and related administrative fees	\$ 867	\$ 879	\$ 1,006	(1)%	(14)%	
Brokerage revenues:						
Securities commissions	343	358	410	(4)%	(16)%	
Principal transactions	143	93	105	54%	36%	
Total brokerage revenues	486	451	515	8%	(6)%	
Account and service fees	134	183	172	(27)%	(22)%	
Investment banking	139	139	148	_	(6)%	
Interest income	217	321	285	(32)%	(24)%	
Other <sup>(2)</sup>	33	27	(15)	22%	NM	
Total revenues	1,876	2,000	2,111	(6)%	(11)%	
Interest expense	(42)	(73)	(43)	(42)%	(2)%	
Net revenues	1,834	1,927	2,068	(5)%	(11)%	
Non-interest expenses:						
Compensation, commissions and benefits	1,277	1,277	1,422	_	(10)%	
Non-compensation expenses:						
Communications and information processing	100	92	99	9%	1%	
Occupancy and equipment	55	55	56	_	(2)%	
Business development	21	57	41	(63)%	(49)%	
Investment sub-advisory fees	23	24	26	(4)%	(12)%	
Professional fees	24	22	23	9%	4%	
Bank loan loss provision/(benefit)	81	(5)	109	NM	(26)%	
Other (2) (3)	55	63	53	(13)%	4%	
Total non-compensation expenses	359	308	407	17%	(12)%	
Total non-interest expenses	1,636	1,585	1,829	3%	(11)%	
Pre-tax income	198	342	239	(42)%	(17)%	
Provision for income taxes	26	83	70	(69)%	(63)%	
Net income	\$ 172	\$ 259	\$ 169	(34)%	2%	
Earnings per common share – basic (1)	\$ 1.25	\$ 1.84	\$ 1.22	(32)%	2%	
Earnings per common share – diluted <sup>(1)</sup>	\$ 1.23	\$ 1.80	\$ 1.20	(32)%	3%	
Weighted-average common shares outstanding – basic	137.1	140.4	138.4	(2)%	(1)%	
Weighted-average common and common equivalent shares outstanding – diluted	139.4	143.6	141.1	(3)%	(1)%	

# Consolidated Statements of Income (Unaudited)

	Nine months ended							
		ine 30,		June 30,				
in millions, except per share amounts		2020		2019	% change			
Revenues:								
Asset management and related administrative fees	\$	2,828	\$	2,527	12%			
Brokerage revenues:								
Securities commissions		1,116		1,095	2%			
Principal transactions		345		262	32%			
Total brokerage revenues		1,461		1,357	8%			
Account and service fees		484		559	(13)%			
Investment banking		428		439	(3)%			
Interest income		799		961	(17)%			
Other <sup>(2)</sup>		47		95	(51)%			
Total revenues		6,047		5,938	2%			
Interest expense		(136)		(221)	(38)%			
Net revenues		5,911		5,717	3%			
Non-interest expenses:								
Compensation, commissions and benefits		4,050		3,767	8%			
Non-compensation expenses:								
Communications and information processing		293		278	5%			
Occupancy and equipment		168		159	6%			
Business development		106		141	(25)%			
Investment sub-advisory fees		75		70	7%			
Professional fees		68		61	11%			
Bank loan loss provision		188		16	1,075%			
Acquisition and disposition-related expenses (4)		—		15	(100)%			
Other <sup>(2) (3)</sup>		167		189	(12)%			
Total non-compensation expenses		1,065		929	15%			
Total non-interest expenses		5,115		4,696	9%			
Pre-tax income		796		1,021	(22)%			
Provision for income taxes		187		252	(26)%			
Net income	\$	609	\$	769	(21)%			
Earnings per common share – basic <sup>(1)</sup>	\$	4.41	\$	5.42	(19)%			
Earnings per common share – diluted <sup>(1)</sup>	\$	4.33	\$	5.30	(18)%			
Weighted-average common shares outstanding – basic		137.9		141.8	(3)%			
Weighted-average common and common equivalent shares outstanding – diluted		140.5		144.8	(3)%			
weighter-average common and common equivalent shares outstanding - unuter		140.3		144.0	(3)/0			

# Consolidated Selected Key Metrics (Unaudited)

					% change from			
\$ in millions, except per share amounts	June 30, 2020		June 30, 2019		March 31, 2020		June 30, 2019	March 31, 2020
Total assets	\$	44,682	\$	38,677	\$	49,809	16%	(10)%
Total equity attributable to Raymond James Financial, Inc.	\$	6,965	\$	6,502	\$	6,798	7%	2%
Book value per share <sup>(5)</sup>	\$	50.84	\$	46.54	\$	49.69	9%	2%
Tangible book value per share $^{(5)}$ $^{(6)}$	\$	46.69	\$	42.18	\$	45.50	11%	3%
Capital ratios:								
Tier 1 capital		24.8 %	(7)	24.2 %		24.1 %		
Total capital		26.0 %	(7)	25.2 %		25.3 %		
Tier 1 leverage		14.5 %	(7)	15.7 %		14.2 %		

	Th	ree months ended		Nine months ended		
	June 30, 2020	June 30, 2019	March 31, 2020	June 30, 2020	June 30, 2019	
Return on equity <sup>(8)</sup>	10.0 %	16.1 %	9.9 %	11.9 %	16.2 %	
Return on tangible common equity <sup>(6) (8)</sup>	10.9 %	17.8 %	10.8 %	13.1 %	17.9 %	
Pre-tax margin <sup>(9)</sup>	10.8 %	17.7 %	11.6 %	13.5 %	17.9 %	
Total compensation ratio (10)	69.6 %	66.3 %	68.8 %	68.5 %	65.9 %	
Effective tax rate	13.1 %	24.4 %	29.3 %	23.5 %	25.1 %	

Client asset metrics (\$ in billions)				As of		% change from		
		June 30, 2020		June 30, 2019		1arch 31, 2020	June 30, 2019	March 31, 2020
Client assets under administration	\$	876.9	\$	824.2	\$	773.9	6%	13%
Private Client Group assets under administration	\$	833.1	\$	787.4	\$	734.0	6%	14%
Private Client Group assets in fee-based accounts	\$	443.0	\$	398.0	\$	383.5	11%	16%
Financial assets under management	\$	145.4	\$	143.1	\$	128.2	2%	13%

#### Clients' domestic cash sweep balances

(\$ in millions)		As of						% change from	
	June 30, 2020		June 30, 2019		March 31, 2020		June 30, 2019	March 31, 2020	
Raymond James Bank Deposit Program ("RJBDP"): <sup>(11)</sup>									
Raymond James Bank	\$	24,101	\$	21,600	\$	28,711	12%	(16)%	
Third-party banks		24,661		14,425		20,379	71%	21%	
Subtotal RJBDP		48,762		36,025		49,090	35%	(1)%	
Client Interest Program		3,157	_	2,130	_	3,782	48%	(17)%	
Total clients' domestic cash sweep balances	\$	51,919	\$	38,155	\$	52,872	36%	(2)%	

	Thr	ree months ende	d l	Nine montl	ns ended
	June 30, 2020	June 30, 2019	March 31, 2020	June 30, 2020	June 30, 2019
Average yield on RJBDP - third-party banks <sup>(12)</sup>	0.33 %	1.95 %	1.33 %	0.97 %	1.90 %
Private Client Group financial advisors		As of		% chang	e from
	June 30, 2020	June 30, 2019	March 31, 2020	June 30, 2019	March 31, 2020
Employees	3,379	3,228	3,376	5%	
Independent contractors	4,776	4,676	4,772	2%	_
Total advisors	8,155	7,904	8,148	3%	—
Employees Independent contractors	2020 3,379 4,776	June 30, 2019 3,228 4,676	2020 3,376 4,772	June 30, 2019 5% 2%	March 3

# Segment Results (Unaudited)

		Т	'hree r		% change from			
\$ in millions	June 202		June 3 2019		Μ	larch 31, 2020	June 30, 2019	March 31, 2020
Net revenues:								
Private Client Group	\$	1,249	\$	1,351	\$	1,495	(8)%	(16)%
Capital Markets		323		251		290	29%	11%
Asset Management		163		177		184	(8)%	(11)%
Raymond James Bank		178		215		210	(17)%	(15)%
Other (2) (13)		(20)		(4)		(44)	(400)%	55%
Intersegment eliminations		(59)		(63)		(67)	NM	NM
Total net revenues	\$	1,834	\$	1,927	\$	2,068	(5)%	(11)%
Pre-tax income/(loss):								
Private Client Group	\$	91	\$	140	\$	170	(35)%	(46)%
Capital Markets		62		24		28	158%	121%
Asset Management		60		65		73	(8)%	(18)%
Raymond James Bank		14		138		14	(90)%	_
Other (2) (13)		(29)		(25)		(46)	(16)%	37%
Pre-tax income	\$	198	\$	342	\$	239	(42)%	(17)%

		Nine months ended						
\$ in millions	June 30, 2020	J	une 30, 2019	% change				
Net revenues:								
Private Client Group	\$ 4,158	\$	3,978	5%				
Capital Markets	881		781	13%				
Asset Management	531		513	4%				
Raymond James Bank	604		630	(4)%				
Other <sup>(2) (13)</sup>	(72)		(2)	(3,500)%				
Intersegment eliminations	(191)		(183)	NM				
Total net revenues	\$ 5,911	\$	5,717	3%				
Pre-tax income/(loss):								
Private Client Group	\$ 414	\$	436	(5)%				
Capital Markets	119		77	55%				
Asset Management	206		184	12%				
Raymond James Bank	163		384	(58)%				
Other <sup>(2) (13)</sup>	(106)		(60)	(77)%				
Pre-tax income	\$ 796	\$	1,021	(22)%				

#### **Private Client Group**

	 Т	nree m	onths ende		% change from		
\$ in millions	ne 30, 020	Ju	ne 30, 2019		arch 31, 2020	June 30, 2019	March 31, 2020
Revenues:							
Asset management and related administrative fees	\$ 715	\$	718	\$	833	_	(14)%
Brokerage revenues:							
Mutual and other fund products	131		147		163	(11)%	(20)%
Insurance and annuity products	88		105		99	(16)%	(11)%
Equities, ETFs and fixed income products	 100		94		122	6%	(18)%
Total brokerage revenues	319		346		384	(8)%	(17)%
Account and service fees:							
Mutual fund and annuity service fees	82		85		88	(4)%	(7)%
RJBDP fees: (11)							
Third-party banks	20		67		51	(70)%	(61)%
Raymond James Bank	43		44		48	(2)%	(10)%
Client account and other fees	 32		32		35	—	(9)%
Total account and service fees	177		228		222	(22)%	(20)%
Investment banking	7		10		11	(30)%	(36)%
Interest income	31		56		45	(45)%	(31)%
All other	 4		3		7	33%	(43)%
Total revenues	1,253		1,361		1,502	(8)%	(17)%
Interest expense	 (4)		(10)		(7)	(60)%	(43)%
Net revenues	 1,249		1,351		1,495	(8)%	(16)%
Non-interest expenses:							
Financial advisor compensation and benefits	783		805		915	(3)%	(14)%
Administrative compensation and benefits	 235		237		245	(1)%	(4)%
Total compensation, commissions and benefits	 1,018		1,042		1,160	(2)%	(12)%
Non-compensation expenses	 140		169		165	(17)%	(15)%
Total non-interest expenses	1,158		1,211		1,325	(4)%	(13)%
Pre-tax income	\$ 91	\$	140	\$	170	(35)%	(46)%

## **Private Client Group**

	Nine months ended							
\$ in millions	June 30, 2020		ine 30, 2019	% change				
Revenues:								
Asset management and related administrative fees	\$ 2,330	\$	2,063	13%				
Brokerage revenues:								
Mutual and other fund products	438		449	(2)%				
Insurance and annuity products	288		308	(6)%				
Equities, ETFs and fixed income products	324		291	11%				
Total brokerage revenues	1,050		1,048	_				
Account and service fees:								
Mutual fund and annuity service fees	260		250	4%				
RJBDP fees: (11)								
Third-party banks	129		215	(40)%				
Raymond James Bank	138		127	9%				
Client account and other fees	96		92	4%				
Total account and service fees	623		684	(9)%				
Investment banking	29		25	16%				
Interest income	125		170	(26)%				
All other	20		19	5%				
Total revenues	4,177		4,009	4%				
Interest expense	(19)		(31)	(39)%				
Net revenues	4,158		3,978	5%				
Non-interest expenses:								
Financial advisor compensation and benefits	2,555		2,358	8%				
Administrative compensation and benefits	727		700	4%				
Total compensation, commissions and benefits	3,282		3,058	7%				
Non-compensation expenses	462		484	(5)%				
Total non-interest expenses	3,744		3,542	6%				
Pre-tax income	\$ 414	\$	436	(5)%				

#### **Capital Markets**

	Т	Three months ended								
\$ in millions	ne 30, 2020	June 30, 2019		March 31, 2020		June 30, 2019	March 31, 2020			
Revenues:										
Brokerage revenues:										
Fixed income	\$ 125	\$	73	\$	90	71%	39%			
Equity	 41		31		40	32%	3%			
Total brokerage revenues	166		104		130	60%	28%			
Investment banking:										
Merger & acquisition and advisory	60		80		72	(25)%	(17)%			
Equity underwriting	35		27		43	30%	(19)%			
Debt underwriting	37		22		22	68%	68%			
Total investment banking	132		129		137	2%	(4)%			
Interest income	4		10		10	(60)%	(60)%			
Tax credit fund revenues	20		16		12	25%	67%			
All other	3		2		7	50%	(57)%			
Total revenues	 325		261		296	25%	10%			
Interest expense	 (2)		(10)		(6)	(80)%	(67)%			
Net revenues	 323		251		290	29%	11%			
Non-interest expenses:										
Compensation, commissions and benefits	195		160		184	22%	6%			
Non-compensation expenses (3)	66		67		78	(1)%	(15)%			
Total non-interest expenses	261		227		262	15%	_			
Pre-tax income	\$ 62	\$	24	\$	28	158%	121%			

#### **Capital Markets**

	Nine months ended							
\$ in millions	June 30, 2020		June 30, 2019	% change				
Revenues:								
Brokerage revenues:								
Fixed income	\$ 2	96 S	\$ 201	47%				
Equity	1	15	105	10%				
Total brokerage revenues		11	306	34%				
Investment banking:								
Merger & acquisition and advisory	1	92	286	(33)%				
Equity underwriting	1	17	72	63%				
Debt underwriting		90	56	61%				
Total investment banking		99	414	(4)%				
Interest income		22	29	(24)%				
Tax credit fund revenues		50	49	2%				
All other		13	9	44%				
Total revenues	8	95	807	11%				
Interest expense		14)	(26)	(46)%				
Net revenues	8	81	781	13%				
Non-interest expenses:								
Compensation, commissions and benefits	Ę	45	486	12%				
Non-compensation expenses <sup>(3) (4)</sup>	2	17	218	_				
Total non-interest expenses	7	62	704	8%				
Pre-tax income	\$	19 3	\$ 77	55%				

## Asset Management

		т	hree	months ende	əd		% change from		
\$ in millions	June 30, 2020		June 30, 2019		March 31, 2020		June 30, 2019	March 31, 2020	
Revenues:									
Asset management and related administrative fees:									
Managed programs	\$	109	\$	120	\$	124	(9)%	(12)%	
Administration and other		48		45		53	7%	(9)%	
Total asset management and related administrative fees		157		165		177	(5)%	(11)%	
Account and service fees		3		8		4	(63)%	(25)%	
All other		3		4		3	(25)%	_	
Net revenues		163		177		184	(8)%	(11)%	
Non-interest expenses:									
Compensation, commissions and benefits		44		47		45	(6)%	(2)%	
Non-compensation expenses (3)		59		65		66	(9)%	(11)%	
Total non-interest expenses		103		112		111	(8)%	(7)%	
Pre-tax income	\$	60	\$	65	\$	73	(8)%	(18)%	

	Nine months ended							
\$ in millions		ne 30, 2020		ne 30, 2019	% change			
Revenues:								
Asset management and related administrative fees:								
Managed programs	\$	358	\$	346	3%			
Administration and other		152		129	18%			
Total asset management and related administrative fees		510		475	7%			
Account and service fees		12		27	(56)%			
All other		9		11	(18)%			
Net revenues		531		513	4%			
Ion-interest expenses:								
Compensation, commissions and benefits		134		135	(1)%			
Non-compensation expenses <sup>(3)</sup>		191		194	(2)%			
Total non-interest expenses		325		329	(1)%			
Pre-tax income	\$	206	\$	184	12%			

#### **Raymond James Bank**

	т	nree mo		% change from			
\$ in millions	June 30, 2020		June 30, 2019		rch 31, 2020	June 30, 2019	March 31, 2020
Revenues:							
Interest income	\$ 181	\$	246	\$	223	(26)%	(19)%
Interest expense	 (12)		(38)		(18)	(68)%	(33)%
Net interest income	169		208		205	(19)%	(18)%
All other	 9		7		5	29%	80%
Net revenues	178		215		210	(17)%	(15)%
Non-interest expenses:							
Compensation and benefits	13		13		13	_	_
Non-compensation expenses:							
Loan loss provision/(benefit)	81		(5)		109	NM	(26)%
RJBDP fees to Private Client Group (11)	43		44		48	(2)%	(10)%
All other	27		25		26	8%	4%
Total non-compensation expenses	151		64		183	136%	(17)%
Total non-interest expenses	 164		77		196	113%	(16)%
Pre-tax income	\$ 14	\$	138	\$	14	(90)%	_

		Nine m	nonths ended		
\$ in millions	June 30, 2020		lune 30, 2019	% change	
Revenues:					
nterest income	\$ 63	5 \$	732	(13)%	
Interest expense	(5	I)	(122)	(58)%	
Net interest income	58	1	610	(4)%	
All other	2	)	20	—	
Net revenues	60	1	630	(4)%	
Non-interest expenses:					
Compensation and benefits	3	3	36	6%	
Non-compensation expenses:					
Loan loss provision	18	3	16	1,075%	
RJBDP fees to Private Client Group (11)	13	3	127	9%	
All other	7	7	67	15%	
Total non-compensation expenses	40	3	210	92%	
Total non-interest expenses	44	I	246	79%	
Pre-tax income	\$ 16	3 \$	384	(58)%	

#### Other

		Т	hree	months ende		% change from		
\$ in millions	June 30, 2020			June 30, 2019		arch 31, 2020	June 30, 2019	March 31, 2020
Revenues:								
Interest income	\$	3	\$	12	\$	12	(75)%	(75)%
Gains/(losses) on private equity investments (2)		1		2		(39)	(50)%	NM
All other		2		1			100%	NM
Total revenues		6		15		(27)	(60)%	NM
Interest expense		(26)		(19)		(17)	37%	53%
Net revenues		(20)		(4)		(44)	(400)%	55%
Non-interest expenses <sup>(2) (3)</sup>		9		21		2	(57)%	350%
Pre-tax loss	\$	(29)	\$	(25)	\$	(46)	(16)%	37%

	Nine months ended							
\$ in millions	June 30, 2020			ne 30, 019	% change			
Revenues:								
Interest income	\$	27	\$	42	(36)%			
Gains/(losses) on private equity investments (2)		(40)		8	NM			
All other		4		5	(20)%			
Total revenues		(9)		55	NM			
Interest expense		(63)		(57)	11%			
Net revenues		(72)		(2)	(3,500)%			
Non-interest expenses <sup>(2) (3)</sup>		34		58	(41)%			
Pre-tax loss	\$	(106)	\$	(60)	(77)%			

# Raymond James Bank Selected Key Metrics (Unaudited)

\$ in millions				% change from			
	 June 30, 2020	June 30, 2019		March 31, 2020		June 30, 2019	March 31, 2020
Total assets	\$ 29,066	\$	25,668	\$	33,656	13%	(14)%
Total equity	\$ 2,279	\$	2,198	\$	2,263	4%	1%
Bank loans, net	\$ 21,223	\$	20,691	\$	21,788	3%	(3)%
Allowance for loan losses	\$ 334	\$	215	\$	324	55%	3%
Allowance for loan losses as a % of loans held for investment	1.56 %		1.03 %		1.47 %		
Total nonperforming assets	\$ 23	\$	56	\$	27	(59)%	(15)%
Nonperforming assets as a % of total assets	0.08 %		0.22 %		0.08 %		
Total criticized loans	\$ 733	\$	197	\$	387	272%	89%
Criticized loans as a % of loans held for investment	3.41 %		0.95 %		1.76 %		
Capital ratios:							
Tier 1 capital	12.8 % <sup>(7)</sup>	)	12.8 %		12.7 %		
Total capital	14.1 % <sup>(7)</sup>	)	14.1 %		13.9 %		
Tier 1 leverage	<b>7.6 %</b> <sup>(7)</sup>	)	8.8 %		8.1 %		

			Three me		% change from			
\$ in millions	June 30, 2020		June 30, 2019		March 31, 2020		June 30, 2019	March 31, 2020
Bank loan loss provision/(benefit)	\$	81	\$	(5)	\$	109	NM	(26)%
Net charge-offs/(recoveries):								
Charge-offs related to loan sales	\$	61	\$	_	\$	_	NM	NM
All other		11		(1)			NM	NM
Total net charge-offs/(recoveries)	\$	72	\$	(1)	\$	_	NM	NM

	Nine months ended									
\$ in millions		une 30, 2020		ne 30, 2019	% change					
Bank loan loss provision	\$	188	\$	16	1,075%					
Net charge-offs:										
Charge-offs related to loan sales	\$	61	\$	2	2,950%					
All other		11		2	450%					
Total net charge-offs	\$	72	\$	4	1,700%					

# **Raymond James Bank Selected Key Metrics** (Unaudited)

	Three months ended											
		June 30, 2020	)		June 30, 2019	)	March 31, 2020					
\$ in millions	Average balance	Interest inc./exp.	Average yield/ cost	Average balance	Interest inc./exp.	Average yield/ cost	Average balance	Interest inc./exp.	Average yield/ cost			
Interest-earning banking assets:												
Cash	\$ 2,990	\$ —	0.11 %	\$ 998	\$5	2.36 %	\$ 2,052	\$5	0.89 %			
Available-for-sale securities	4,437	23	2.01 %	2,901	18	2.41 %	3,443	19	2.28 %			
Bank loans, net of unearned income and deferred expenses:												
Loans held for investment:												
Commercial and industrial loans	7,994	59	2.93 %	8,278	98	4.68 %	8,043	81	3.99 %			
Commercial real estate construction loans	212	2	3.60 %	248	4	5.45 %	181	2	4.58 %			
Commercial real estate loans	3,773	25	2.66 %	3,359	39	4.53 %	3,735	36	3.81 %			
Tax-exempt loans (14)	1,272	9	3.34 %	1,291	9	3.35 %	1,212	8	3.36 %			
Residential mortgage loans	4,983	37	2.97 %	4,127	34	3.32 %	4,847	38	3.13 %			
Securities-based loans and other	3,576	24	2.59 %	3,125	36	4.64 %	3,469	31	3.60 %			
Loans held for sale	111	1	3.22 %	118	1	4.78 %	142	2	3.85 %			
Total bank loans, net	21,921	157	2.87 %	20,546	221	4.30 %	21,629	198	3.67 %			
Federal Home Loan Bank stock, Federal Reserve Bank stock and other	217	1	1.50 %	168	2	4.42 %	230	1	2.48 %			
Total interest-earning banking assets	29,565	181	2.45 %	24,613	246	4.00 %	27,354	223	3.28 %			
Total interest-bearing banking liabilities	27,233	12	0.17 %	22,445	38	0.69 %	25,032	18	0.29 %			
Excess of interest-earning banking assets over interest-bearing banking liabilities/net interest income	\$ 2,332	<u>\$ 169</u>		\$ 2,168	\$ 208		\$ 2,322	\$ 205				
Net interest margin (net yield on interest-earning banking assets)			2.29 %			3.37 %			3.02 %			

#### **Raymond James Bank Net Interest Analysis**

	Nine months ended									
		J	une 3	0, 2020		June 30, 2019				
\$ in millions		Average balance		terest :./exp.	Average yield/ cost	Average balance	Interest inc./exp.	Average yield/ cost		
Interest-earning banking assets:										
Cash	\$	2,078	\$	10	0.66 %	\$ 1,231	\$ 21	2.33 %		
Available-for-sale securities		3,654		60	2.18 %	2,831	51	2.39 %		
Bank loans, net of unearned income and deferred expenses:										
Loans held for investment:										
Commercial and industrial loans		8,039		226	3.69 %	8,065	286	4.67 %		
Commercial real estate construction loans		209		7	4.36 %	205	9	5.58 %		
Commercial real estate loans		3,706		98	3.49 %	3,433	120	4.60 %		
Tax-exempt loans (14)		1,236		25	3.35 %	1,285	26	3.34 %		
Residential mortgage loans		4,823		112	3.09 %	3,999	100	3.32 %		
Securities-based loans and other		3,460		89	3.37 %	3,098	109	4.64 %		
Loans held for sale		138		4	3.77 %	149	5	4.87 %		
Total bank loans, net		21,611		561	3.46 %	20,234	655	4.32 %		
Federal Home Loan Bank stock, Federal Reserve Bank stock and other		220		4	2.33 %	163	5	4.27 %		
Total interest-earning banking assets		27,563		635	3.07 %	24,459	732	3.99 %		
Total interest-bearing banking liabilities		25,246		51	0.27 %	22,307	122	0.73 %		
Excess of interest-earning banking assets over interest-bearing banking liabilities/net interest income	\$	2,317	\$	584		<u>\$ 2,152</u>	\$ 610			
Net interest margin (net yield on interest-earning banking assets)					2.82 %			3.32 %		

#### Non-GAAP Financial Measures (Unaudited)

#### **Reconciliation of GAAP measures to non-GAAP financial measures**

We utilize certain non-GAAP financial measures as additional measures to aid in, and enhance, the understanding of our financial results and related measures. These non-GAAP financial measures have been separately identified in this document. We believe that return on tangible common equity and tangible book value per share are meaningful to investors as they facilitate comparisons of our results to the results of other companies. These non-GAAP financial measures should be considered in addition to, and not as a substitute for, measures of financial performance prepared in accordance with GAAP. In addition, our non-GAAP financial measures may not be comparable to similarly titled non-GAAP financial measures of other companies. The following tables provide a reconciliation of GAAP measures to non-GAAP financial measures.

Book value per share	As of								
\$ in millions, except per share amounts		June 30, 2020	June 30, 2019			March 31, 2020			
Total equity attributable to Raymond James Financial, Inc.	\$	6,965	\$	6,502	\$	6,798			
Less non-GAAP adjustments:									
Goodwill and identifiable intangible assets, net		602		635		603			
Deferred tax liabilities, net		(33)		(26)		(30)			
Tangible common equity attributable to Raymond James Financial, Inc.	\$	6,396	\$	5,893	\$	6,225			
Common shares outstanding		137.0		139.7		136.8			
Book value per share <sup>(5)</sup>	\$	50.84	\$	46.54	\$	49.69			
Tangible book value per share <sup>(5)</sup>	\$	46.69	\$	42.18	\$	45.50			

Return on equity		Т	months end	Nine months ended							
\$ in millions		June 30, 2020		June 30, 2019		March 31, 2020		June 30, 2020		June 30, 2019	
Average equity <sup>(15)</sup>	\$	6,882	\$	6,434	\$	6,820	\$	6,797	\$	6,345	
Less:											
Average goodwill and identifiable intangible assets, net		603		633		606		606		634	
Average deferred tax liabilities, net		(32)		(31)		(31)	(30)		(32)		
Average tangible common equity <sup>(15)</sup>	\$	6,311	\$	5,832	\$	6,245	\$	6,221	\$	5,743	
Return on equity <sup>(8)</sup>		10.0 %		16.1 %		9.9 %		11.9 %		16.2 %	
Return on tangible common equity <sup>(8)</sup>		10.9 %		17.8 %		10.8 %		13.1 %		17.9 %	

#### Footnotes

- 1. Earnings per common share is computed by dividing net income (less allocation of earnings and dividends to participating securities) by weighted-average common shares outstanding (basic or diluted as applicable) for each respective period.
- 2. Other revenues for the three months ended March 31, 2020 and the nine months ended June 30, 2020 each included approximately \$40 million of private equity valuation losses, which are included in our Other segment. Of these losses, approximately \$23 million were attributable to noncontrolling interests and are presented as an offset in Other expenses.
- 3. The offset for the net gain/(loss) attributable to noncontrolling interests is in Other expenses. Prior period results have been conformed to the current presentation.
- 4. The nine months ended June 30, 2019 included a \$15 million loss in our Capital Markets segment on the sale of our operations related to research, sales and trading of European equities.
- 5. Book value per share is computed by dividing total equity attributable to Raymond James Financial, Inc. by the number of common shares outstanding at the end of each respective period or, in the case of tangible book value per share, computed by dividing tangible common equity by the number of common shares outstanding at the end of each respective period. Tangible common equity is defined as total equity attributable to Raymond James Financial, Inc. less goodwill and intangible assets, net of related deferred taxes.
- 6. These are non-GAAP financial measures. See the schedules on the previous page of this document for a reconciliation of our non-GAAP financial measures to the most directly comparable GAAP measures and for more information on these measures.
- 7. Estimated.
- 8. Return on equity is computed by dividing annualized net income by average equity for each respective period or, in the case of return on tangible common equity, computed by dividing annualized net income by average tangible common equity for each respective period.
- 9. Pre-tax margin is computed by dividing pre-tax income by net revenues for each respective period.
- 10. Total compensation ratio is computed by dividing compensation, commissions and benefits expense by net revenues for each respective period.
- 11. We earn fees from RJBDP, a multi-bank sweep program in which clients' cash deposits in their brokerage accounts are swept into interestbearing deposit accounts at Raymond James Bank and various third-party banks. Fees earned by Private Client Group on Raymond James Bank deposits are eliminated in consolidation.
- 12. Average yield on RJBDP third-party banks is computed by dividing annualized RJBDP fees third-party banks, which are net of the interest expense paid to clients by the third-party banks, by the average daily RJBDP balances at third-party banks.
- 13. The Other segment includes the results of our private equity investments, interest income on certain corporate cash balances, and certain corporate overhead costs of Raymond James Financial, Inc., including the interest costs on our public debt.
- 14. The average yield is presented on a tax-equivalent basis for each respective period.
- 15. Average equity is computed by adding the total equity attributable to Raymond James Financial, Inc. as of the date indicated to the prior quarter-end total, and dividing by two, or in the case of average tangible common equity, computed by adding tangible common equity as of the date indicated to the prior quarter-end total, and dividing by two. For the year-to-date period, computed by adding the total equity attributable to Raymond James Financial, Inc. as of each quarter-end date during the indicated year-to-date period to the beginning of year total, and dividing by four, or in the case of average tangible common equity, computed by adding tangible common equity as of each quarter-end date during the indicated year-to-date period to the beginning of year total, and dividing by four, or in the case of average tangible common equity, computed by adding tangible common equity as of each quarter-end date during the indicated year-to-date period to the beginning of year total, and dividing by four.